



UTILISING ARTIFICIAL INTELLIGENCE IN EDUCATION TO EQUIP STUDENTS FOR THE CHALLENGES OF THE 21ST CENTURY

BY

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Abstract

Harnessing artificial intelligence (AI) learning systems holds the potential to assist learners in meeting the challenges of future work demands. Engaging with AI systems in Education can guide students toward more effective development of 21st-century skills through personalised, captivating, adaptable, and inclusive learning environments. AI in Education (AIEd) proves advantageous in optimising student learning outcomes, positioning them to thrive and contribute to the evolving knowledge society and the future landscape of automation. This article explores 21st-century skills and identifies shortcomings in the current education system, aiming to guide students in acquiring advanced skills. Additionally, it briefly delves into the concept of AIEd about fostering 21st-century competencies. By highlighting the current applications of AI learning tools and their potential, the article underscores their benefits in facilitating student skill development. Before concluding, it addresses some limitations associated with these learning systems.

Keywords: AI in Education (AIEd), Artificial Intelligence (AI), 21st Century Skills, Learning Outcomes, Learning Systems.

HIGHLIGHTS OF THIS PAPER

- The paper emphasises the urgency of 21st-century skills
- Critiques of the current education system's industrial-era focus and
- Highlights the transformative potential of AI in Education for preparing students for the age of automation

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INTRODUCTION

21st-century skills play a crucial role in navigating the swiftly changing landscapes of contemporary work environments (Luckin et al., 2016; Van Laar et al., 2017), especially as we enter the era of artificial intelligence (AI). The educational system must equip students to excel in the impending age of digitisation and automation, where individuals need to apply innovative thinking, disciplined reasoning across extensive knowledge, and collaborative problem-solving (Woolf, 2010a). Unfortunately, the current educational framework exhibits deficiencies, tailored initially to meet the needs of an industrial economy, emphasising skills relevant to a society centered around industries, bureaucracies, and financial records rather than preparing students for the emerging age of automation (Seldon & Abidoye, 2018; Andreas Schleicher, 2018). The integration of AI has proven beneficial in fields such as applied science, healthcare, and finance (Baker & Inventado, 2014). Similarly, harnessing the capabilities of artificial intelligence in Education (AIEd) can empower

students to cultivate essential 21st-century skills, positioning them to lead the imminent AI-driven era instead of being overshadowed by machines. In contrast to uniform teaching approaches, AIEd has the potential to nurture profound contemplation and model-based reasoning, encompassing activities like analysing causal relationships, fostering critical thinking, problem-solving, and establishing meaningful connections between ideas (D'Mello & Graesser, 2012).

This paper briefly examines 21st-century skills in connection with the deficiencies in the education system, emphasising the need to prepare students for the forthcoming AI age. Exploring the concept of AIEd and its benefits in instilling 21st-century skills, it sheds light on AI learning systems and their current implementations in select educational institutions. The paper also addresses the limitations of AIEd before concluding.

SIGNIFICANCE OF THE STUDY

The significance of this study lies in its exploration of the transformative potential of artificial intelligence (AI) in

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Education, specifically focusing on preparing learners for the challenges of the 21st century. Understanding how AI can enhance educational practices becomes paramount as we navigate an era marked by rapid technological advancements and the increasing integration of AI into various aspects of society. This research seeks to contribute valuable insights into the application of AI in fostering 21st-century skills, crucial for students to thrive in a future characterised by digitalisation and automation. By addressing the current education system's flaws and highlighting AI's advantages in Education (AIED), the study aims to provide a foundation for educators, policymakers, and stakeholders to make informed decisions about harnessing AI to create more effective, personalised, and inclusive learning environments. Ultimately, the findings of this study aim to underscore the importance of integrating AI into Education to empower students and better align learning outcomes with the demands of the evolving knowledge society.

RESEARCH OBJECTIVES

The study presents the following research objectives:

- To explore AI's impact on Education for 21st-century skill development in response to evolving workforce needs and the age of AI.
- To assess AIED's potential to address the current education system's flaws, prepare students for automation through enhanced reasoning and problem-solving.

LITERATURE REVIEW

The literature underscores the crucial role of artificial intelligence (AI) in reshaping educational paradigms to meet the evolving demands of the 21st century. Seldon and Abidoye (2018) critique the traditional education system, noting its origins in an industrial-era framework emphasising skills suited for a different societal context. Andreas Schleicher (2018) contributes to this critique, highlighting the urgent need for educational reform to align with the demands of the knowledge-driven economy. Luckin et al. (2016) and Van Laar et al. (2017) emphasise the potential of AI learning systems to address these shortcomings by providing personalised, adaptive, and inclusive learning environments. Their work suggests that AI in Education (AIED) can play a pivotal role in mitigating the limitations of one-size-fits-all teaching practices.

In tandem with the critique of traditional Education, the literature also explores the practical applications of AI in various sectors. Baker and Inventado (2014) provide insights into the successful integration of AI in applied science, healthcare, and finance. This success in other domains highlights the potential benefits of AI in Education to optimise learning outcomes. Moreover, Woolf (2010a) emphasises the urgency of preparing students for the future age of digitalisation and automation, where complex problem-solving, innovative reasoning, and collaborative skills become paramount.

Building on the cognitive benefits of AIED, D'Mello, and Graesser (2012) delve into its capacity to foster deep

thoughtfulness, model-based reasoning, and advanced analytical skills. Their research underscores the potential of AIED to move beyond conventional teaching methods, nurturing critical thinking and problem-solving essential for the 21st century.

This comprehensive literature review collectively forms a foundation for understanding the critical need to harness AI in Education, addressing the current system's shortcomings and preparing learners to navigate the challenges of the rapidly evolving 21st-century landscape.

21ST CENTURY SKILLS AND THE ROLE OF AI IN EDUCATION

Essential Skills for the 21st Century

The remarkable progress in technology, particularly the increasing integration of AI across various sectors, along with advancements in robotics, the Internet of Things, quantum computing, and more, is poised to alter the landscape of future work environments and societies fundamentally. In response to the evolving context of work and the imperative to engage in an expanding knowledge society, today's education system faces the challenge of imparting a diverse set of competencies and skills commonly referred to as 21st-century skills. Generally encompassing collaboration, digital literacy, citizenship, communication, creativity, problem-solving, critical thinking, and productivity (Voogt & Roblin, 2012), different groups understand these skills in various ways. The National Research Council, for instance, categorises them into cognitive, interpersonal, and intrapersonal skills (Silber-Varod et al., 2019). In response to the ever-growing digitalised world, Joseph E. Aoun proposes "humanists" as a set of 21st-century skills to prepare the current generation for the future (Aoun, 2017). This includes "new literacies" such as data and technological literacy and "cognitive capacities" like system thinking, entrepreneurship, cultural agility, and critical thinking. The definitions and frameworks of 21st-century skills are interconnected, emphasising their relevance in changing work scenarios and the imperative for learners to develop advanced competencies for active participation in the global knowledge society.

Shortcomings in the Present Educational System for Cultivating 21st Century Skills

There needs to be more in the current education system to prepare students for the imminent era of widespread automation. One prevalent issue is the persistence of traditional classroom settings, reminiscent of 19th and 20th-century practices, where teachers stand at the front, delivering scripted lectures, leading to passive information absorption by students. This approach, as noted by Woolf (2010a), tends to hinder the development of a deep understanding of applying concepts to real-world problems. Research findings by Arum and Roksa (2011) reveal alarming statistics, with forty-five percent of surveyed undergraduates showing minimal gains in complex reasoning, critical thinking, and written communication during their first two years of college. Even after four years, thirty-six percent exhibited negligible skill development. Universities, mirroring schools, often need to

update educational methods and enhance curricula for active learning, perpetuating rigid approaches (Seldon & Abidoye, 2018).

The prevalent use of outdated curricula and pedagogical methods in educational institutions emphasises information transfer rather than fostering critical thinking, communication, and metacognitive skills (Aoun, 2017). The focus on memorising facts falls short of preparing learners for future societies and workplaces where advanced machines, robots, and AI excel in efficient information processing. Plagiarism and cheating persist as challenges within the current education system (Seldon & Abidoye, 2018). Additionally, weak and biased assessment methods and criteria, as identified by Tversky and Kahneman (1974), impede skill development, while large class sizes often limit students' expression of ideas and pose challenges for teachers to address individual needs effectively.

AIED about 21st Century Skills Development

Defining AI remains a challenging task even for experts in the field (Luckin et al., 2016). AI, broadly, refers to a tool designed to aid or replace decision-making processes by analysing data and predicting optimal outcomes through a user interface (Seering, 2018). Specifically in Education (AIED), it is conceptualised as a technological tool programmed for intelligent decision-making and predictions based on a systematic analysis of digital data, encompassing factors like student traits, affective aspects, and learning context (Luckin, 2010; Russell, 2016). AIED enhances teacher intelligence by offering predictions and recommendations for personalised learning and developing 21st-century skills (Underwood & Luckin, 2011). This AI-powered learning environment, often termed "learning studios" or "intelligent environments," leverages AI techniques, including natural language processing and machine learning, to create optimal student-centered learning environments that foster individual and collective learning outcomes (Woolf, 2010; Seldon & Abidoye, 2018). The integration of AIED is crucial for equipping learners with the necessary skills to thrive in the digital future, and its data-driven approach allows for the measurement and evaluation of skills development, informing effective teaching and learning practices (Luckin et al., 2016).

Advantages of AI in Fostering 21st Century Skill Development

Often grounded in a "factory model education," educational institutions tend to focus on a limited spectrum of human intelligence and neglect the integration of 21st-century skills (Seldon & Abidoye, 2018). The introduction of AIED marks a shift, enabling learners to acquire contemporary skills and recognise their multiple intelligences. AI learning systems hold significant potential in fostering 21st-century skills, such as the growth mindset, exemplified by AI-driven software like Brainology (Dweck, 2018). Initiatives like the "StartEd" program and AIED Tech products contribute to developing social skills and emotional intelligence, imparting core values crucial for success in the future age of automation (Seldon & Abidoye, 2018). Moreover, AI learning systems streamline routine tasks for teachers, allowing them to focus on nurturing

students' multiple intelligences through AI technology applications. These systems create personalised learning environments, design challenges based on individual cognitive capabilities, and act as lifelong learning companions to equip learners with skills essential for evolving work demands (Selwyn, 2019; Luckin et al., 2016). Collaboration, a vital 21st-century skill, is facilitated by AIED through group formatting suggestions, learning task recommendations, and virtual peer assistance, fostering active participation and confidence among learners (Voogt & Roblin, 2012; Dillenbourg et al., 1995). AI virtual agents can tailor challenges in collaborative problem-solving learning environments, promoting a motivational approach and encouraging all learners to contribute and build self-confidence (Luckin et al., 2016; Dede, 2009).

Constraints of Artificial Intelligence Learning Systems (AILS)

While technology aids in cultivating 21st-century skills by engaging learners in collaborative, creative, and problem-solving strategies, the potential of AI learning systems may encounter limitations in achieving optimal outcomes. AI tools are not magical entities but products of mathematical and data-driven computer programming crafted by humans (Mason, 2018). Educational data used by AI systems can be flawed, poorly chosen, or inaccurately indicative of what students need to learn, raising concerns about data integrity and robustness (Selwyn, 2019). The accuracy of AI-driven learning systems remains challenging to code due to the inherent unpredictability and uncontrollable variables in classrooms (Selwyn, 2019).

In Education, not everything is quantifiable, calculable, or amenable to regulation, as social-cultural and psychological factors come into play, influencing the learning process in ways that may elude detection by AI tools (Selwyn, 2019). Creating an AI program that accurately captures nuanced and sensitive aspects of a learner's experience, such as fragility or genuine family poverty, is a formidable challenge. Murray Goulden cautions against overly optimistic attitudes toward technology that may struggle to comprehend the social practices it seeks to incorporate (Goulden, 2018).

CONCLUSION

The study examined the role of AI learning systems in equipping learners with advanced skills and competencies necessary to navigate the evolving job market. Rapid technological progress necessitates cultivating 21st-century skills among learners to navigate the future effectively. AIED holds promise in augmenting various learners' skills by actively supporting collaboration and monitoring content. Learning with AI tools facilitates social, exploratory, and ubiquitous learning, potentially transforming the acquisition of advanced skills (Woolf, 2010a). Additionally, AI-powered learning environments address longstanding educational challenges by offering each learner personalised, tailored, engaging, and lifelong learning opportunities (Holmes, 2019).

To prepare the current generation for the AI-dominated future, leveraging the potential of AIED requires addressing its

limitations and ethical concerns. Beyond incorporating AI tools for learning, innovative instructional approaches are essential for learners to develop 21st-century skills, fostering problem-solving collaboration, creativity, curiosity, and intrinsic motivation. Taking an action-oriented approach, reforms in the learning and teaching paradigm should harness the potential of AIED to empower learners, creating enhanced learning opportunities that not only nurture various skills but also accurately comprehend, measure, and assess them.

FUTURE RESEARCH

In future research, exploring the continuous evolution of AIED and its impact on fostering 21st-century skills remains imperative. Investigations into the scalability and sustainability of AI learning systems in diverse educational settings, focusing on long-term effectiveness and adaptability, would provide valuable insights. Examining the ethical considerations associated with the widespread integration of AIED, including data privacy, bias, and equitable access, is crucial for developing responsible and inclusive educational practices. Additionally, delving into innovative instructional strategies that effectively leverage AIED to cultivate a broad spectrum of skills beyond the traditional curriculum would enhance the overall learning experience. Future research endeavours should also prioritise measuring and assessing the nuanced development of 21st-century skills facilitated by AIED, aiming to provide a comprehensive understanding of its efficacy and potential areas for refinement.

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